

## PHARMACEUTICAL AND FOOD INDUSTRY SERVICES



MacLellan follows stringent quality standards to ensure that specialty production environments are not only in compliance but surpass the expectations of customers and audit agencies.

### Our Mission Statement

We bring people together who share our values and help them discover and achieve their potential.

We are disciplined in the development and use of innovative systems and practices.

We are a driving component in our business partners' competitive advantage.

**MACLELLAN EXPERTISE:** Specialized production environments, laboratories and food production facilities are held to the highest standards by international regulatory and certification agencies. MacLellan understands the stringent quality standards required to maintain these environments in compliance and has extensive industry expertise in meeting and exceeding those standards.

### BEST PEOPLE, BEST SYSTEMS, BEST RESULTS

For nearly a decade, MacLellan has provided integrated facility management services to many national and international pharmaceutical companies, working in both formulation units and active pharmaceutical ingredient production facilities, including critical process cleaning of production areas and audit support. We also provide a broad range of services in the food and flavor industries.

#### Operations and maintenance services:

- Fire safety systems
- Compressed air systems
- Backup power generators
- Unitary and central HVAC systems
- Fuel unloading and distribution systems
- Steam generation and distribution systems
- Process chilled water systems
- High and low voltage power supply and distribution systems

- Monitoring and trouble shooting of HVAC systems through Building Management Systems (BMS)
- Water treatment plants and distribution systems
- Waste treatment plants and distribution systems

#### Other services:

- Linen management
- Custodial services
- Pest control management
- Critical process cleaning
- Grounds and landscape maintenance

Audit support and preparation includes the maintenance of all records for:

- Employee training
- Pest control management
- Environmental, health and safety
- Equipment and facility maintenance
- Cleaning schedules and frequencies
- Utility supply and quality parameters



SERVICE EXCELLENCE

MacLellan sites are audited regularly by international regulatory agencies including the USFDA, MHRA, WHO and MCC. To surpass the expectations of customers and audit agencies and to ensure all certification audits are successful, MacLellan implements best practices from numerous locations and past audit experiences. Additionally, MacLellan continuously improves the operation and maintenance process through the reduction of downtime, the implementation of cost savings suggestions and the introduction of new technologies.

CONNECTED WORLDWIDE

MacLellan managers around the world are linked through knowledge-sharing technology that allows them to learn from each other and share ideas and best practices. The MacLellan web-based "desktop" allows us to disseminate corporate and industry information, collaborate on major initiatives and discuss, review and brainstorm improvement suggestions. It also offers a portal into the MacLellan Academy, a comprehensive library and learning center offering training

courses and resource materials across the organization. It is, in effect, a virtual office environment that enables our employees and customers to take advantage of innovations and process improvements from MacLellan locations all over the globe.

YOUR COMPETITIVE ADVANTAGE

MacLellan works in partnership with the companies we serve. From day one, we are committed to understanding your strategic objectives. We align our goals with yours so that as we work together, we become an extension of your organization. We are committed to continuously improving our operations, and thus our service delivery, which ultimately drives your competitive advantage. Because your business is our business, we are the trusted advisor that you turn to for industry knowledge, technological advancements and process efficiencies.



To learn more about how MacLellan can help your business, visit us at [www.MacLellanLive.com](http://www.MacLellanLive.com) or call **1-859-219-5400**.

YOUR  
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