

CRITICAL PROCESS CLEANING AND SUPPORT



MacLellan's ability to eliminate waste from the process and deliver continuous improvement is what sets us apart.

Our Mission Statement

We bring people together who share our values and help them discover and achieve their potential.

We are disciplined in the development and use of innovative systems and practices.

We are a driving component in our business partners' competitive advantage.

MACLELLAN EXPERTISE: In facilities where cleanliness affects the quality of the end product, or has the potential to cause production downtime, outsourcing critical process cleaning and equipment maintenance to an experienced partner can improve quality and save money. MacLellan's long history of industrial critical process support has given us a reputation for excellence in various manufacturing environments around the globe. It's also given us a keen and experienced eye for identifying where efficiencies can be generated and quality improved.

BEST PEOPLE, BEST SYSTEMS, BEST RESULTS

MacLellan performs critical process cleaning and maintenance support services for a broad range of Fortune 500 and international companies in the automotive, pharmaceutical, electronics, telecommunications and automotive component industries. Our service capabilities include a variety of areas within these facilities, such as pharmaceutical formulation and production units, raw materials stores, stamping, bodyweld, paint, machining, assembly, final inspection and packaging.

Related services include:

- Painting
- Grate cleaning
- Defect analysis
- Cryogenic cleaning
- Sludge system management
- Jig fixture and pallet cleaning and repair

- High pressure water blasting
- Deep clean and shutdown support
- Air quality measurement and reporting
- Hazardous waste management
- Materials and fluids management
- Conveyance of materials
- Production line load and unload

THE MACLELLAN APPROACH

Standardized processes are essential to sustain and improve service delivery in critical process cleaning. MacLellan utilizes proprietary visual management tools for training, auditing and continuous improvement. Quality standards are developed jointly by MacLellan and our customer to ensure that expectations are clearly identified and benchmarked. Our scope is performed to achieve that quality standard while continuously striving to eliminate waste and generate efficiencies.



THE MACLELLAN DIFFERENCE

Because each customer and facility is unique, system requirements and process needs vary by location. MacLellan understands that every plant has a unique personality, and although our systems are consistent across our company we tailor scope and service solutions to meet the needs of each customer. We are constantly researching new technologies and applications in an effort to improve our process and increase efficiencies. As production requirements fluctuate, our team offers flexibility, and we work with you to accommodate production demands. Continuous improvement is a cornerstone of our delivery. Each of our managers are trained to develop cost savings suggestions and formally communicate these suggestions to our customers' management teams. We believe our ability to eliminate waste from the process and demonstrate continuous improvement is what sets MacLellan apart.

CONNECTED WORLDWIDE

MacLellan managers around the world are linked through knowledge-sharing technology that allows them to learn from each other and share ideas and best practices. The MacLellan web-based "desktop" allows us to disseminate corporate and industry information, collaborate on major initiatives and discuss, review and brainstorm improvement

suggestions. It also offers a portal into the MacLellan Academy, a comprehensive library and learning center offering training courses and resource materials across the organization. It is, in effect, a virtual office environment that enables our employees and customers to take advantage of innovations and process improvements from MacLellan locations all over the globe.

YOUR COMPETITIVE ADVANTAGE

MacLellan works in partnership with the companies we serve. From day one, we are committed to understanding your strategic objectives. We align our goals with yours so that as we work together, we become an extension of your organization. We are committed to continuously improving our operations, and thus our service delivery, which ultimately drives your competitive advantage. Because your business is our business, we are the trusted advisor that you turn to for industry knowledge, technological advancements and process efficiencies.



To learn more about how MacLellan can help your business, visit us at www.MacLellanLive.com or call **1-859-219-5400**.

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